

Rug Care Guide

2026

A Spacewarp can last years, even decades, with a modicum of care.

Here are a few suggestions to maintain your rug in great shape, plus how to handle common issues like spills and an uneven pile, and when to get it deep cleaned.

General care

- **Use:**

Keep your rug in a well-ventilated area and away from both direct sunlight and dampness. So, ideally neither on the balcony nor in the bathroom. Rotate your Spacewarp regularly; this ensures that a particular area doesn't fade and age more than others, and helps extend its life.

- **Preventing dirt:**

Ideally, don't place your rug at the entrance of a home or office, as it could catch dirt, soil or other debris from people's footwear.

- **Storage:**

Never fold your rug. The best way to store it is to roll it with its front (top) side out and to wrap the rolled-up rug in a cloth, like an old bedsheet, for protection.

- **Underlays:**

If your flooring is of the type that causes things and people to slip, things won't be much different with your Spacewarp. To prevent falls and other hazards, use an underlay that helps keep the rug in place.

- **Combing:**

If you have one of our hand-tufted carpets, comb the long piles every once in a while as it helps improve the life of the rug.

- **Floor cleaning:**

Don't place your Spacewarp on a floor that is frequently cleaned using harsh chemicals as splatters from the chemical could damage the rug. Needless to say, never place items like a wet mop or bucket of water on your rug.

Vacuuming

- **Frequency:**

Vacuum or sweep your rug regularly, ideally every week, or more often if your space hosts more people.

- **Equipment:**

Canister vacuums, hand-held vacuums or even a simple broom will work for our rugs. Certain vacuum cleaners have better bars that can be harmful for rugs; use with care and only in the mildest setting. In general, avoid using powerful vacuums as they can dislodge fibres from the base.

- **Handling edges:**

Avoid using vacuums over edges and fringes repeatedly as this can damage the rug. If your rug gets frayed at the edges, start vacuuming from the centre and move outwards, avoiding the edges.

Cleaning

- **Removing liquids:**

In case of stains from spilt liquids or muddy footwear, remove any solid objects and use paper towels to absorb any excess liquids from the rug. Never rub the paper towels excessively as that may cause the liquids to seep deeper into the rug.

- **Cleaning mud:**

Mud can be left to dry and can be vacuumed the next day.

- **Spot cleaning:**

For spot cleaning of stains, use dishwashing liquid or a mild detergent, and lukewarm water.

- **Stain removers:**

You may also use stain removers but never use them directly on the rug. Always pour some on a clean white cloth and apply onto the affected area. If you're using the stain remover for the first time on your rug, please test it on a patch to make sure the colours don't run.

- **Prohibited cleaning products:**

Don't use products like bleach, ammonia or chlorine, as these can damage the wool and cause colours to bleed.

- **Deep cleaning:**

Spacewarp's hand-knotted rugs can be washed; the best way to get it deep cleaned is by a professional rug cleaner, once every 2-3 years. Do not, under any circumstance, put your Spacewarp in your washing machine unless it's mentioned on the wash care label.

Common issues

- **Uneven pile:**

Often, when a new rug has been delivered, you may notice that its pile is uneven. This is nothing to worry about; place the rug in your desired spot, and within a short while, the pile will flatten out.

- **Loose threads & shedding:**

If there are loose threads in your rug, don't pull them out. Use a pair of scissors to snip them instead. Also, it's normal for your rug to shed some fibres, and is something that reduces over time.

- **Furniture relationships:**

If you plan to place a piece of furniture on top of your beautiful rug, please reconsider. However, if you really must, there are a few things to consider. If the furniture legs are sharp, use rubber pads so it doesn't harm the weave. When furniture is placed over long periods of time, you may find depressions and indentations in the pile thanks to gravity. It's important to periodically move the furniture to allow the pile to recover. When moving your rug, move the furniture on top first rather than pulling the rug.

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